



**SyncMaster**  
Monitor



# **SyncMaster 171B/171S/181B TFT-LCD Monitor User's Manual**

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# Safety Instructions

## Notational

Please read the following safety instructions as they are designed to prevent damage to property and harm to the user.



## Warning/ Caution



Failure to follow directions noted by this symbol could result in bodily harm or damage to equipment.

## Notation Conventions



Prohibited



Important to read and understand at all times



Do not disassemble



Disconnect the plug from the outlet



Do not touch



Grounding to prevent an electric shock

## Safety Instructions

### Power



When not used for extended periods of time, set your PC to DPMS. If using a screen saver, set it to the active screen mode.

If the size of your monitor is small, or if the same image is present for long periods of time, you may see afterimages due to damage to the fluorescent substance on the inside of the TFT-LCD.



- **Do not use a damaged or loose plug.**
  - This may cause an electric shock or fire.



- **Do not pull the plug out by the wire nor touch the plug with wet hands.**
  - This may cause an electric shock or fire.



- **Use only a properly grounded plug and receptacle.**
  - An improper ground may cause electric shock or equipment damage



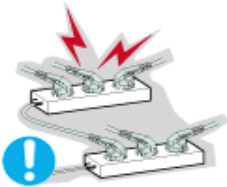
- **Do not excessively bend the plug and wire nor place heavy objects upon them, which could cause damage.**
  - Failure to do so may cause an electric shock or fire.

## Safety Instructions

### Power



- **Disconnect the plug from the outlet during storms or lightening or if it is not used for a long period of time.**
  - Failure to do so may cause an electric shock or fire.



- **Do not connect too many extension cords or plugs to an outlet.**
  - This may cause a fire.

## Safety Instructions

### Installation



- **Do not cover the vents on the monitor cabinet.**
  - Bad ventilation may cause a breakdown or fire.



- **Put your monitor in a location with low humidity and a minimum of dust.**
  - An electric shock or fire could result inside the monitor.



- **Do not drop the monitor when moving it.**
  - This may cause damage to the product or human body.



- **Place the monitor on a flat and stable surface.**
  - The monitor can cause injury by falling.



- **Set down the monitor carefully.**
  - It could be damaged or broken.

## Safety Instructions

### Installation



- **Do not place the monitor face down.**
  - The TFT-LCD surface may be damaged.

## Safety Instructions

### Clean



When cleaning the monitor case or the surface of the TFT-LCD, wipe with a slightly moistened, soft fabric.



- **Do not spray detergent directly on the monitor.**



- **Use the recommended detergent with a smooth cloth.**



- **If the connector between the plug and the pin is dusty or dirty, clean it properly with a dry cloth.**
  - A dirty connector can cause an electric shock or fire



- **Do not set a glass of water, chemicals or any small metal objects on the monitor.**
  - This may cause damage, electric shock or a fire.
  - If a foreign substance gets into the monitor, disconnect the plug and then contact a service center.



## Safety Instructions

### Other



- **Do not remove cover(or back). No user serviceable parts inside.**
  - This may cause an electric shock or a fire.
  - Refer servicing to qualified service personnel.



- **If your monitor does not operate normally - in particular, if there are any unusual sounds or smells coming from it - unplug it immediately and contact an authorized dealer or service.**
  - This may cause an electric shock or a fire.



- **Do not place any heavy objects on the monitor.**
  - This may cause an electric shock or a fire.



- **For each hour of looking at the monitor, you should let your eyes rest for 5 minutes.**
  - This will reduce eye fatigue.



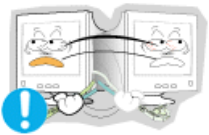
- **Do not use or store inflammable substances near the monitor.**
  - This may cause an explosion or fire.

## Safety Instructions

### Other



- **Do not try to move the monitor by pulling on the wire or the signal cable.**
  - This may cause a breakdown, electric shock or a fire due to damage to the cable.



- **Do not move the monitor right or left by pulling only the wire or the signal cable.**
  - This may cause a breakdown, electric shock or a fire due to damage to the cable.



- **Never insert anything metallic into the monitor openings.**
  - This may cause an electric shock, fire or injury.



- **Keep the monitor away from any magnetic substances.**
  - This may cause discoloring or distortion of the image.

# Introduction

## Unpacking

- **Monitor and Stand**



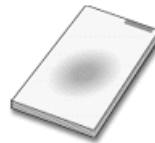
- **Power Cord**



- **Signal Cable**



- **Quick Setup Guide**



- **Pivot Stand and S/W CD  
(Option-SyncMaster 171B/181B)**



- **Warranty Card**

(Not available in all locations)



- **User's Guide and Driver  
Installation CD**



Please make sure the following items are included with your monitor. If any items are missing, contact your dealer.

## Introduction

### Front



- 1. Auto button** : Use this button to auto adjustment direct access.
- 2. Exit button** : Use this button to Exit the active menu or the OSD.
- 3,4. Adjust buttons** : These buttons allow you to highlight and adjust items in the menu.
- 5. Menu button** : Use this button to open the OSD and activate a highlighted menu item.
- 6. Power button** : Use this button to turn the monitor on and off.
- 7. Power indicator** : This light glows green during normal operation, and blinks green once as the monitor saves your adjustments.

**Note** : See PowerSaver described in the manual for further information regarding power saving functions. For energy conservation, turn your monitor OFF when it is not needed, or when leaving it unattended for long periods.

## Introduction

### Rear



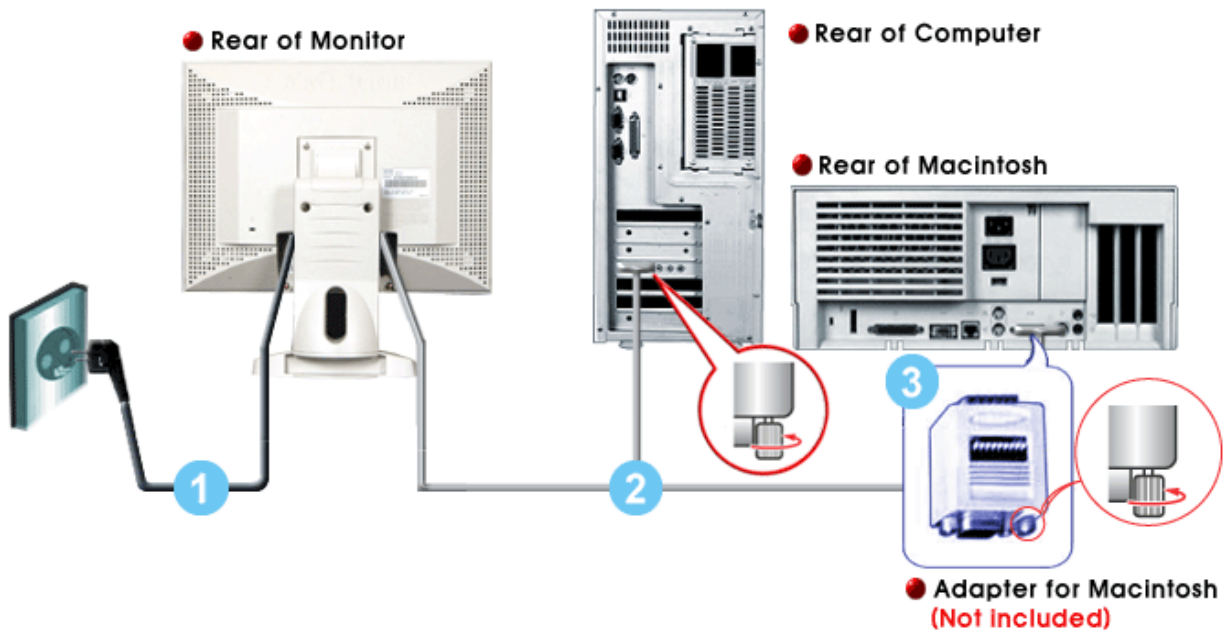
(The configuration at the back of the monitor may vary from product to product.)

- 1. Power port** : Connect the power cord for your monitor to the power port on the back of the monitor.
- 2. Signal cable** : Connect the end of the signal cable to your computer's video port. (video board, video card or graphics card)

**Note** : See Connecting Your Monitor for further information regarding cable connections.

# Setup

## Connecting Your Monitor



1. Connect the power cord for your monitor to the power port on the back of the monitor. Plug the power cord for the monitor into a nearby outlet.
2. Connect the signal cable to the 15-pin, D-sub connector on the back of your monitor.
3. If you are using a Macintosh computer, connect the cable to a Macintosh adapter, and set the pins on your adapter (Adapter not included). A PC-compatible computer does not need an adapter.

**Note :** Turn on your computer and monitor. If your monitor displays an image, installation is complete.

## Setup

### Installing the Monitor Driver



When prompted by the operating system for the monitor driver, insert the CD-ROM included with this monitor.

**Driver installation is slightly different from one operating system to another. Follow the directions as appropriate for the operating system you have.**

Prepare a blank disk and download the driver program file at the Internet web site shown here.

- Internet web site : [http://www.samsung-monitor.com/\(Worldwide\)](http://www.samsung-monitor.com/(Worldwide))  
[http://www.samsungmonitor.com/\(USA\)](http://www.samsungmonitor.com/(USA))  
[http://www.sec.co.kr/\(Korea\)](http://www.sec.co.kr/(Korea))  
[http://www.samsungmonitor.com.cn/\(China\)](http://www.samsungmonitor.com.cn/(China))

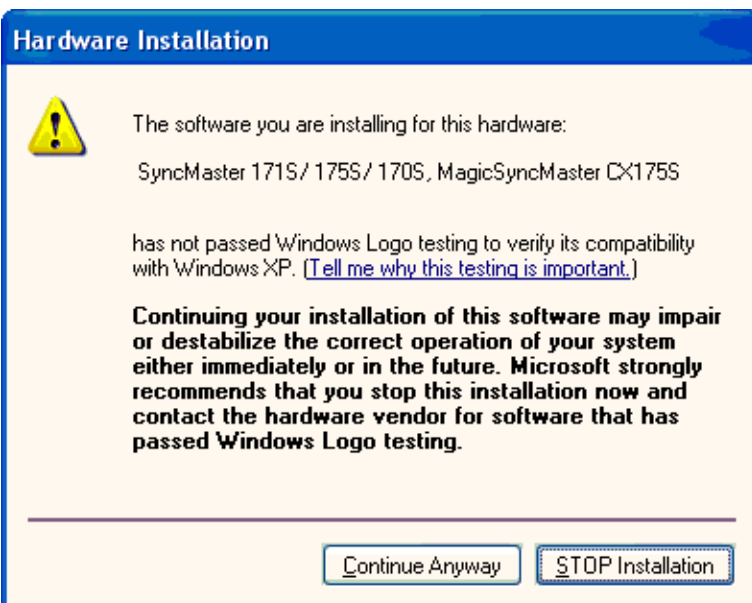


#### Windows XP



### Auto Monitor Installation Guide

1. Insert CD into the appropriate drive(D:\).
2. For CD-ROM disk, it will be run automatically, if not, double click monsetup.exe file on D:\.
3. Click the **Monitor Driver Installation**.
4. Choose your monitor model in the model list, then click the "OK" button.
5. Click the "Install" button in the "Warning" window.
6. If you can see following "Message" window, then click the "Continue Anyway" button.



# Setup

## Installing the Monitor Driver

### Windows XP

#### Auto Monitor Installation Guide

( This monitor driver is under certifying MS Logo, and this installation don't damage your system.)  
Then click "OK" button.

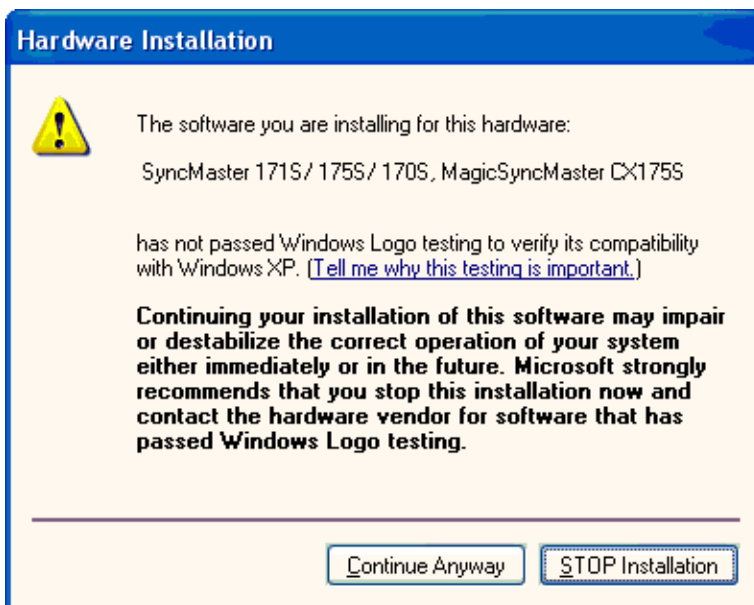
\*The certified driver will be posted on Samsung Monitor Homepage.

<http://www.samsungmonitor.com>

7. Monitor Driver installation is completed.

#### Manual Monitor Installation Guide

1. Insert CD into the appropriate drive(D:\).
2. Click "Start"->"Control Panel" then click the "Appearance and Themes" icon.
3. Click "Display" icon and choose the "Settings" tab then click "Advanced.."
4. Click the "Properties" button on the "Monitor" tab and select "Driver" tab.
5. Click "Update Driver.." and select "Install from a list or..." then click "Next" button.
6. Select "Don't search ,I will.."then click "Next" and then click "Have disk".
7. Click the "Browse" button then choose D:\Driver and choose your monitor model in the model list and click the "Next" button.
8. If you can see following "Message" window, then click the "Continue Anyway" button.



( This monitor driver is under certifying MS Logo, and this installation don't damage your System.)  
Then click "Finish" button.

\*The certified driver will be posted on Samsung Monitor Homepage.

<http://www.samsungmonitor.com>

9. Click the "Close" button then click "OK" button continually.
10. Monitor Driver installation is completed.



## Setup

### Installing the Monitor Driver



When prompted by the operating system for the monitor driver, insert the CD-ROM included with this monitor.

**Note** Driver installation is slightly different from one operating system to another. Follow the directions as appropriate for the operating system you have.

Prepare a blank disk and download the driver program file at the Internet web site shown here.

- Internet web site : [http://www.samsung-monitor.com/\(Worldwide\)](http://www.samsung-monitor.com/(Worldwide))  
<http://www.samsungmonitor.com/> (USA)  
<http://www.sec.co.kr/> (Korea)  
<http://www.samsungmonitor.com.cn/> (China)

### Windows 2000



When you can see the "Digital Signature Not Found" on your monitor, follow these steps.

1. If the window include your monitor model, then click the "Yes" button.



2. Choose "OK" button on the "Insert Disk" window.
3. Click the "Browse" button on the "File Needed" window.
4. Choose D:\Win2000 then click the "Open" button and then click the "OK" button.

## Setup

### Auto Monitor Installation Guide

1. Insert CD-ROM into the driver.
2. Double Click Setup.exe file on D:\Driver
3. Choose your monitor model in the model list, then click the **"OK"** button.
4. Click the **"Install"** button in the Warning Window.
5. Click the **"OK"** button.

If you can see the "Digital Signature Not Found" window then click the **"Yes"** button. And click the **"OK"** button.

### Manual Monitor Installation Guide

1. Click "Start", "Setting", "Control Panel".
2. Double Click the **"Display"** icon.
3. Choose the "Settings" tab then click "Advanced"
4. Choose "Monitor".  
Case1:If the "Properties" button is inactive, it means your monitor is properly configured.  
Please stop installation.  
Case2:If the "Properties" button is Active, click **"Properties"** button.  
Plea follow next step continually.
5. Click **"Driver"** and then click on **"Update Driver"** then click on the **"Next"** button.
6. Choose "Display a list of the known drivers for this device so that I can choose a specific driver" then click **"Next"** and then click **"Have disk"**.
7. Click **"Browse"** button then choose D:\Driver.
8. Click the **"Open"** button,then click the **"OK"** Button.
9. Choose your monitor model and click the **"Next"** button then click **"Next"** button.
10. Click **"Finish"** button then the **"Close"** button.

If you can see the "Digital Signature Not Found" window then click the **"Yes"** button. And click the **"Finish"** button then the **"Close"** button.

## Setup



**When prompted by the operating system for the monitor driver, insert the CD-ROM included with this monitor. Driver installation is slightly different from one operating system to another. Follow the directions as appropriate for the operating system you have.**

Prepare a blank disk and download the driver program file at the Internet web site shown here.

- Internet web site :  
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[http://www.samsungmonitor.com/ \(USA\)](http://www.samsungmonitor.com/ (USA))  
[http://www.sec.co.kr/ \(Korea\)](http://www.sec.co.kr/ (Korea))  
[http://www.samsungmonitor.com.cn/ \(China\)](http://www.samsungmonitor.com.cn/ (China))

### Automatic



### Using CD-ROM

1. Insert the CD-ROM into the driver on your computer.  
(If it does not run automatically, use Windows Explorer and then double click monsetup.exe located under the CD-ROM Driver folder.)
2. If you are using Windows 95/98/ME, click **Monitor Driver Installation**.
3. Click **OK** after selecting the applicable model.
4. Click **Install**.
5. If an error message **cannot open icm file** comes up, select **BROWSE**.
6. If using Windows 95/98/ME, double click **setup.exe(D:\Driver)**.
7. Click **OK**.

# Setup

## Manual

### Microsoft® Windows® Millennium Operating System

1. Click **Start, Settings, Control Panel**, and then double-click **Display**.
2. In the **Display Properties** window, click the **Settings** tab, and then click **Advanced**.
3. Click the **Monitor** tab, and then click **Change, Specify the location of the driver, Next**.
4. When the **Update Device Driver Wizard** dialog box appears, select "Display a list of all the drivers in a specific location, so you can select the driver you want," and click **Next**.
5. Insert the CD into the CD-ROM driver, and then click **Have Disk**.
6. Type d:\ (change the driver letter to match your CD-ROM driver if it is not driver D) in the **Copy manufacturer's files from:** box, then click **OK**.
7. Click **Next, Next**, and then **Finish** to complete the installation.

### Microsoft® Windows® 98 Operating System

1. Click **Start, Settings, Control Panel**, and then double-click **Display**.
2. In the **Display Properties** window, click the **Settings** tab, and then click **Advanced**.
3. Click the **Monitor** tab, and then click **Change**.
4. When the **Update Device Driver Wizard** dialog box appears, follow the steps in the previous paragraph.

### Microsoft® Windows® 95 Operating System

First determine the Windows 95 version installed on your computer by right-clicking the **My Computer** icon on the desktop and selecting **Properties**. The version number is listed under System. Perform the steps for the appropriate version.

Version 4.00.950A

1. Click **Start, Settings, Control Panel**, and then double-click **Display**.
2. In the **Display Properties** window, click the **Settings** tab and then click **Change Display Type**.
3. In the **Change Display Type** window, click **Change** and then click **Have Disk**.
4. Insert the CD into the CD-ROM driver, type d:\ (change the driver letter to match your CD-ROM driver if it is not driver D) in the **Copy manufacturer's files from:** box, and click **OK**.
5. In the **Select Device** window, click the appropriate monitor model and then click **OK**.

Version 4.00.950B

1. Click **Start, Settings, Control Panel**, and then double-click **Display**.
2. In the **Display Properties** window, click the **Settings** tab and then click **Advanced Properties**.
3. In the **Advanced Display Properties** window, click the **Monitor** tab and then click **Change**.
4. In the **Select Device** window, click **Have Disk**.
5. Insert the CD into the CD-ROM driver, type d:\ (change the driver letter to match your CD-ROM driver if it is not driver D) in the **Copy manufacturer's files from:** box, and click **OK**.
6. In the **Select Device** window, click the appropriate monitor model and then click **OK**.

## Setup



### Microsoft® Windows® NT Operating System

1. Click **Start, Settings, Control Panel**, and then double-click **Display**.
2. In **Display Registration Information** window, click **Settings** Tab and then click **All Display Modes**.
3. Select a mode that you wish to use (**Resolution, Number of colors** and **Vertical frequency**) and then click **OK**.
4. Click **Apply** button if you see the screen working normally after clicking **Test**. If the screen is not normal, change to a different mode (lower mode of resolution, colors or frequency).

**Note:** If there is no Mode at **All Display Modes**, select the level of resolution and vertical frequency by referring to the Preset Display Modes in this guide.



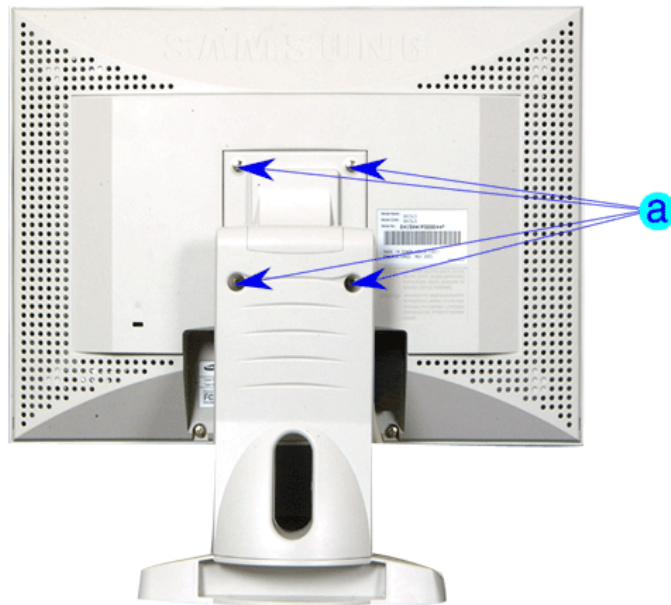
### Linux Operating System

To execute X-Window, you need to make the X86Config file, which is a type of system setting file.

1. Press **Enter** at the first and the second screen after executing the **X86Config** file.
2. The third screen is for **setting your mouse**.
3. Set a mouse for your computer.
4. The next screen is for **selecting a keyboard**.
5. Set a Keyboard for your computer.
6. The next screen is for **setting your monitor**.
7. First of all, set a **horizontal frequency** for your monitor. (You can enter the frequency directly.)
8. Set a **vertical frequency** for your monitor. (You can enter the frequency directly.)
9. Enter the **model name of your monitor**. This information will not affect the actual execution of X-Window.
10. You have **finished** setting up your monitor.
11. **Execute** X-Window after setting other requested hardware.

## Setup

### Installing VESA compliant mounting



### Removing the base

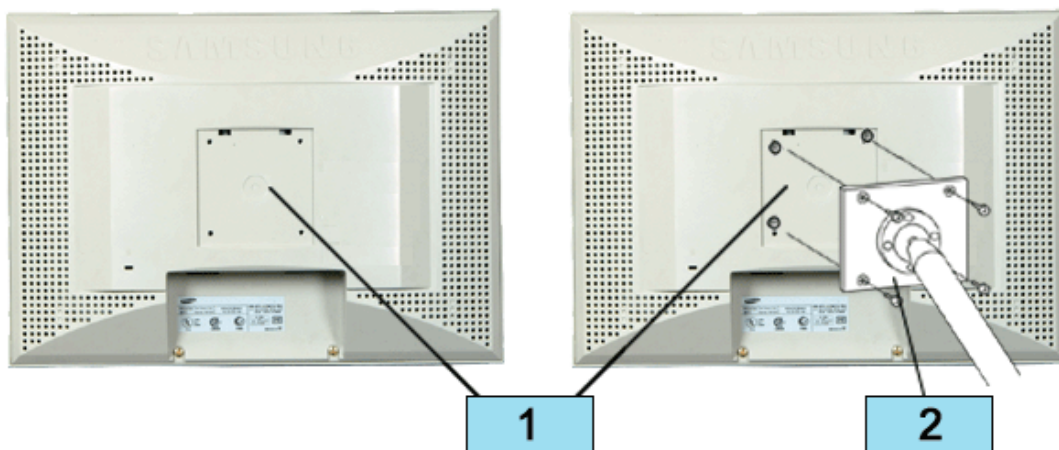
- 1 Turn off your monitor and unplug its power cord.
- 2 Lay the LCD monitor face-down on a flat surface with a cushion beneath it to protect the screen.
- 3 Remove the four screws and then remove the Stand from the LCD monitor.

## Setup

### Installing VESA compliant mounting

#### Attaching a base

NOTE : This monitor accepts a 100mm x 100mm VESA-compliant mounting interface pad.



1. Rear cover mounting pad
2. Mounting interface pad

Align the Mounting Interface Pad with the holes in the Rear Cover Mounting Pad and secure it with the four screws that came with the arm-type base, wall mount hanger or other base.

## On-Screen Display



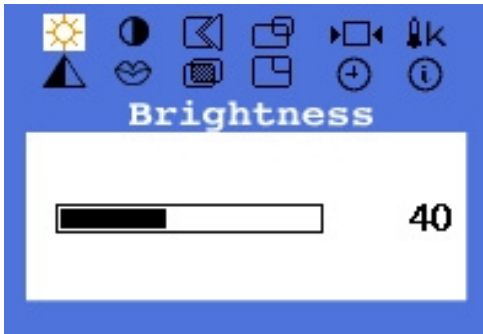
1. Use this button to open the OSD and activate a highlighted menu item.
- 2.3 Use these buttons to highlight and adjust items using the On Screen Display. These buttons are also direct access buttons for the brightness feature.
4. Use this button to Exit the active menu or the OSD



## On-Screen Display



### Menu

### How to adjust



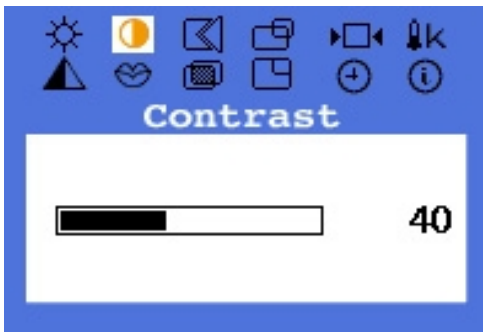
### Brightness

#### Adjust the Brightness.

1. Push the Menu (  ) button.
2. Push the Menu (  ) button to open the Brightness adjustment screen.
3. Use the + button to increase the brightness or - button to decrease the brightness.



#### Direct Access Feature :

When OSD is not on the screen, Push the + or - button to adjust brightness.



### Contrast

#### Adjust the Contrast.

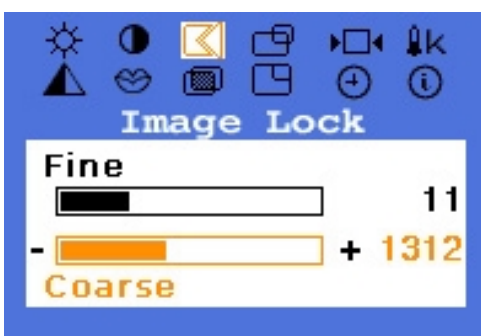
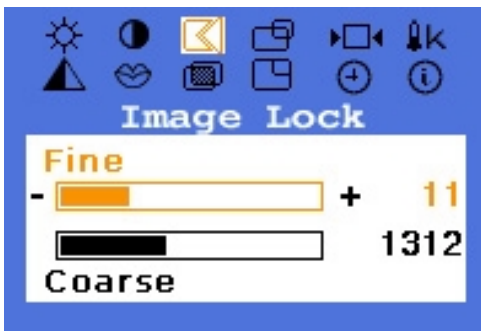
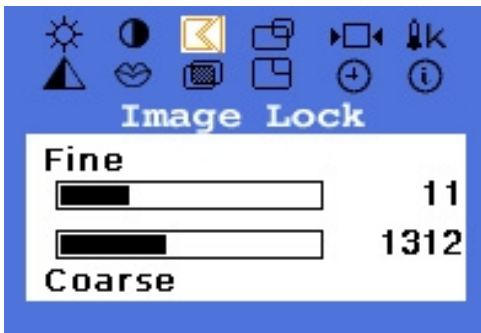
1. Push the Menu (  ) button.
2. Push the - button or + button until the Contrast screen is displayed.
3. Push the Menu (  ) button to open the Contrast adjustment screen.
4. Use the + button to increase the contrast or - button to decrease the contrast.

## On-Screen Display

Menu



How to adjust

### Image Lock






#### Fine

Image Lock is used to fine tune and get the best image by removing noises that creates unstable images with jitters and shimmers. If satisfactory results are not obtained using the Fine adjustment, use the Coarse adjustment and then use Fine again.

1. Push the Menu (  ) button.
2. Push the - button or + button until the Image Lock screen is displayed.
3. Push the Menu (  ) button twice to open the Fine adjustment screen.
4. Use the - or + buttons to remove any noise.

#### Coarse

Image Lock is used to fine tune and get the best image by removing noises that creates unstable images with jitters and shimmers. If satisfactory results are not obtained using the Fine adjustment, use the Coarse adjustment and then use Fine again.

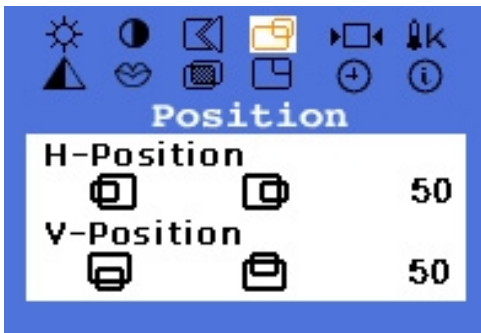
1. Push the Menu (  ) button.
2. Push the - button or + button until the Image Lock screen is displayed.
3. Push the Menu (  ) button again and then press the - or + button until the Coarse screen appears. Push the Menu (  ) button to open the Coarse adjustment screen.
4. Use the - or + buttons to remove any noise.

# On-Screen Display

Menu



How to adjust

## Position






### H-Position

Follow these instructions to change the horizontal position of the monitor's entire display.

1. Push the Menu (  ) button.
2. Push the - button or + button until the Position screen is displayed.
3. Push the Menu (  ) button twice to open the H-Position adjustment screen.
4. Use the - and + buttons to change the horizontal position of the monitor's viewing area.

### V-Position

Follow these instructions to change the vertical position of the monitor's entire display.

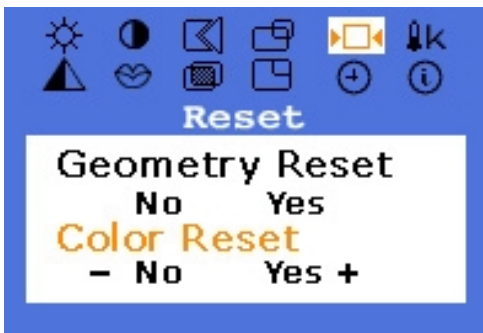
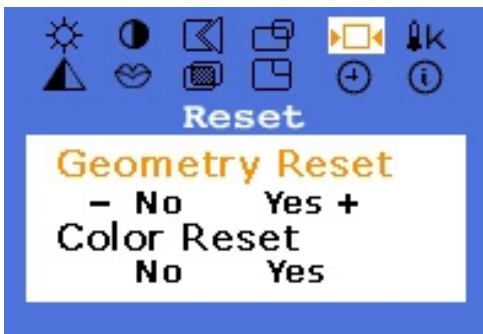
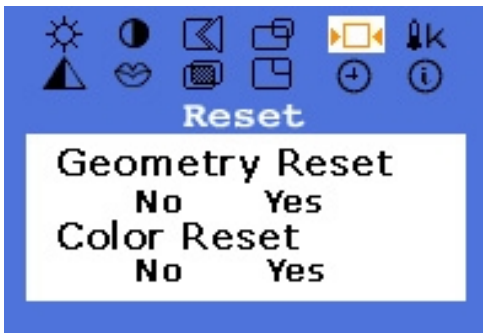
1. Push the Menu (  ) button.
2. Push the - button or + button until the Position screen is displayed.
3. Push the Menu (  ) button again and then press the - or + button until the V-Position screen appears. Push the Menu (  ) button to open the V-Position adjustment screen.
4. Use the - and + buttons to change the vertical position of the monitor's viewing area.

## On-Screen Display

Menu



How to adjust

### Reset






### Geometry Reset

Geometry parameters are replaced with the factory default values.

1. Push the Menu (  ) button.
2. Push the - button or + button until the Reset screen is displayed.
3. Push the Menu (  ) button twice to open the Geometry Reset adjustment screen.
4. Push the + button to select Yes.  
If you don't want to reset the monitor, use the - button to select No.

### Color Reset

Color parameters are replaced with the factory default values.

1. Push the Menu (  ) button.
2. Push the - button or + button until the Reset screen is displayed.
3. Push the Menu (  ) button again and then press the - or + button until the Color Reset screen appears. Push the Menu (  ) button to open the Color Reset adjustment screen.
4. Push the + button to select Yes.  
If you don't want to reset the monitor, use the - button to select No.

## On-Screen Display

Menu



How to adjust

### Color Temperature



#### Color Temperature




Color temperature is a measure of the "warmth" of the image colors.

1. Push the Menu (  ) button.
2. Push the - button or + button until the Color Temperature screen is displayed.
3. Push the Menu (  ) button to open the Color Temperature adjustment screen.
4. Press the - or + button to select User Adjusted, Reddish or Bluish.



#### Color Control

Follow these steps to adjust individual R,G,B color control.

1. Push the Menu (  ) button.
2. Push the - button or + button until the Color Temperature screen is displayed.
3. Push the Menu (  ) button twice to open the Color Control adjustment screen.  
Use the - or + button to select R(ed), G(reen) or B(lue) and Push the Menu (  ) button.
4. Press the - or + button to adjust the color setting.

## On-Screen Display



### Menu

### How to adjust



### Image Effect

Image being displayed can be made softer or sharper.

1. Push the Menu (  ) button.
2. Push the - button or + button until the Image Effect screen is displayed.
3. Push the Menu (  ) button to open the Image Effect adjustment screen.
4. Use the - button or + button to select Sharpen, Medium or Soften.





### Language

Follow these steps to change the language used in the menu.

You can choose one of eleven languages. English, German, Spanish, French, Italian, Swedish.

**Note :** The language chosen affects only the language of the OSD. It has no effect on any software running on the computer.

1. Push the Menu (  ) button.
2. Push the - button or + button until the Languages screen is displayed.
3. Push the Menu (  ) button to open the languages selection screen.
4. Use the - button or + button to select the language you would like to use.

## On-Screen Display



### Menu

### How to adjust



### Menu Halftone

Change the opaqueness of the background of the OSD.

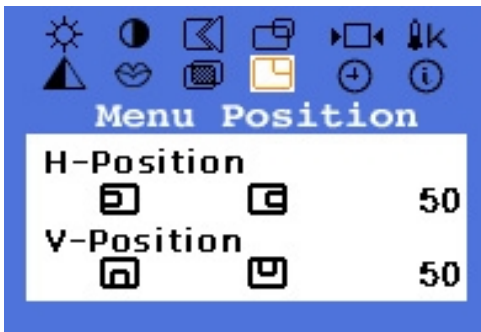
1. Push the Menu (  ) button.
2. Push the - button or + button until the Menu Halftone screen is displayed.
3. Push the Menu (  ) button to open the Menu Halftone selection screen.
4. Use the - button or + button to select On or Off.

# On-Screen Display

Menu



How to adjust

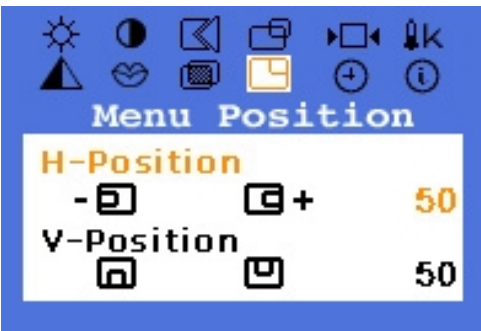
## Menu Position



### H-Position




You can change the horizontal position where the OSD menu appears on your monitor.

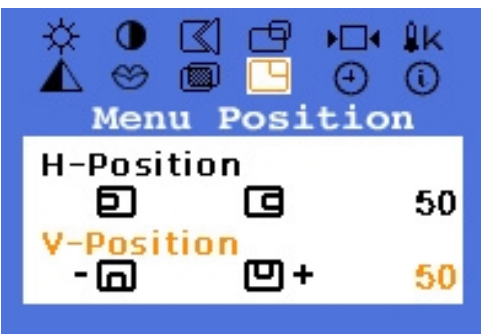
1. Push the Menu (  ) button.
2. Push the - button or + button until the H-Menu Position screen is displayed.
3. Push the Menu (  ) button twice to open the H-Position adjustment screen.
4. Use the - and + buttons to place the menu in the horizontal position you prefer.



### V-Position

You can change the vertical position where the OSD menu appears on your monitor.

1. Push the Menu (  ) button.
2. Push the - button or + button until the V-Menu Position screen is displayed.
3. Push the Menu (  ) button again and then press the - or + button until the V-Position screen appears. Push the Menu (  ) button to open the V-Position adjustment screen.
4. Use the - and + buttons to place the menu in the vertical position you prefer.

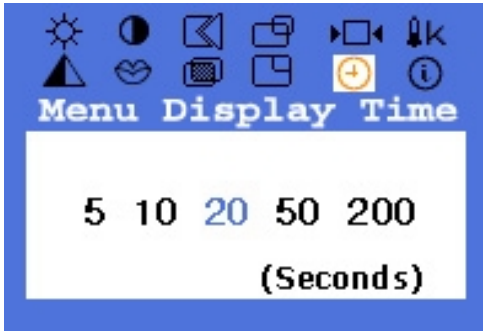




## On-Screen Display

### Menu


### How to adjust



#### ● Menu Display Time

The menu will automatically turn off if no adjustments are made for a certain time period.

You can set the amount of time the menu will wait before it turns off.


1. Push the Menu (  ) button.
2. Push the - button or + button until the Menu Display Time screen is displayed.
3. Use the - or + buttons to select 5, 10, 20, 50, 200 seconds. 20 seconds is the default value.



#### ● Display Mode

You can see the frequency, the polarity of the operational signals and the resolution level.

**Note :** These screens do not allow any changes to the settings, they are for information only.

1. Push the Menu (  ) button.
2. Push the - button or + button until the Display Mode screen is displayed.

## On-Screen Display

### Menu

### How to adjust

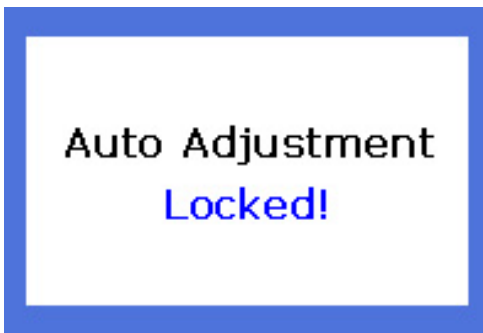


### ● Auto Adjustment



Auto adjustment allows the monitor to self-adjust to the incoming video signal. The values of fine, coarse and position are adjusted automatically.

1. Push the Auto button.

To make the automatic adjustment function sharper, execute the 'AUTO' function while the **AUTO PATTERN** is on.



### ● OSD Lock/Unlock

1. Push and hold in the Menu (  ) button for 5 seconds or more to Lock the OSD.
2. Push and hold in the Menu (  ) button for 5 seconds or more to Unlock the OSD.

# Troubleshooting

## Check List



Before calling for service, check the information in this section to see if you can remedy any problems yourself. If you do need assistance, please call the phone number on the warranty card, the phone number on the Information section or contact your dealer.

Symptom	Check List	Solutions
<b>No images on the screen. I cannot turn on the monitor.</b>	Is the power cord connected properly?	Check the power cord connection and supply.
	Can you see "No Connection, Check Signal Cable" on the screen?	Check the signal cable connection.
	If the power is on, reboot the computer to see the initial screen(the login screen), which can be seen.	If the initial screen (the login screen) appears, boot the computer in the applicable mode (the safe mode for Windows 98/95) and then change the frequency of the video card. (Refer to the Preset Display Modes)  Note: If the initial screen (the login screen) does not appear, contact a service center or your dealer.
	Can you see "Video mode not supported" on the screen?	You can see this message when the signal from the video card exceeds the maximum resolution and frequency that the monitor can properly handle.  Adjust the maximum resolution and frequency that the monitor can properly handle.
	There is no image on the screen. Is the power indicator on the monitor blinking at 1 second intervals?	The monitor is in PowerSaver mode.  Press a key on the keyboard or move the mouse to activate the monitor and restore the image on the screen.
<b>I cannot see the On Screen Display.</b>	Have you locked the On Screen Display (OSD) Menu to prevent changes?	Unlock the OSD by pressing the MENU button for at least 5 seconds.

# Troubleshooting

## Check List

Symptom	Check List	Solutions
<b>The image on the screen is shaking.</b>	Check the monitor configuration to see if it is in Interlace Mode. (Interlace Mode: Vertical frequency 43Hz, 87Hz(i), etc)	The signal from the video card exceeds the maximum resolution and frequency of the monitor.
	Are there any magnetic products such as a power adapter, speaker or a high voltage wire near by?	Move the monitor away from anything that can create a strong magnetic field.
	Is the voltage stable?	The screen image can appear to shake or vibrate at a particular time of day due to low supply voltage.
	The screen image can also appear to shake or vibrate if there is a problem with the video card or the computer's main board.	
<b>The screen shows strange colors or just black and white.</b>	Is the screen displaying only one color as if looking at the screen through a cellophane paper?	Check the signal cable connection.  Make sure the video card is fully inserted in it's slot.
	Have the screen colors become strange after running a program or due to a crash between applications?	Reboot the computer.
	Has the video card been set properly?	Set the video card by referring to the video card manual.
<b>The screen suddenly has become unbalanced.</b>	Have you changed the video card or the driver?	Adjust screen image position and size using the OSD.
	Have you adjusted the resolution or frequency to the monitor?	Adjust the resolution and frequency at the video card. (Refer to the Preset Display Modes).
	The screen can be unbalanced due to the cycle of the video card signals. Readjust Position by referring to the OSD.	
<b>The screen is out of focus or OSD cannot be adjusted.</b>	Have you adjusted the resolution or frequency on the monitor?	Adjust the resolution and frequency of the video card. (Refer to the Preset Display Modes).

# Troubleshooting

## Check List

Symptom	Check List	Solutions
<b>LED is blinking but no images on the screen.</b>	Is the frequency properly adjusted when checking the Display Timing on the menu?	Adjust the frequency properly by referring to the video card manual and the Preset Display Modes.  (The maximum frequency per resolution may differ from product to product.)
<b>There are only 16 colors shown on the screen. The screen colors have changed after changing the video card.</b>	Have the Windows colors been set properly?	For Windows 98(95): Set the colors properly at the <b>Control Panel, Display, Settings</b> . For Windows 3.1: Adjust the colors of the screen using the <b>VGA utility</b> provided by the video card.
	Has the video card been set properly?	Set the video card by referring to the video card manual.
<b>There is a message that reads "Unrecognized monitor, Plug &amp; Play (VESA DDC) monitor found".</b>	Have you installed the monitor driver?	Install the monitor driver according to the Driver Installation Instructions.
	See the video card manual to see if the Plug & Play (VESA DDC) function can be supported.	Install the monitor driver according to the Driver Installation Instructions.

## Troubleshooting

### Check List

**Check the following items if there is trouble with the monitor.**

1. Check if the power cord and the cable are properly connected to the computer.
2. Check if the computer beeps more than 3 times when booting.  
(If it does, request an after-service for the main board of the computer.)
3. If you installed a new video card or if you assembled the PC, check if the installed the adapter(video) driver and the monitor driver.
4. Check if the scanning ratio of the video screen is set at 75Hz or 85Hz.  
(Do not exceed 60Hz when using the maximum resolution.)
5. If you have problems in installing the adapter (video) driver, boot the computer in Safe Mode, remove the Display Adapter at the "Control Panel, System, Device Administrator" and then reboot the computer to reinstall the adapter (video) driver.

**Note:** If problems repeatedly occur, contact an authorized service center.

## Troubleshooting

### Q&A

Question	Answer
<p><b>How can I change the frequency?</b></p>	<p>Frequency can be changed by reconfiguring the video card.</p> <p>Note that video card support can vary, depending on the version of the driver used. (Refer to the computer or the video card manual for details.)</p>
<p><b>How can I adjust the resolution?</b></p>	<p>Windows 95/98: Set the resolution at the Control Panel, Display, Settings.</p> <p>Windows 3.1: Change the resolution and the colors using the VGA Utility provided by the video card.</p> <p>* Contact the video card manufacturer for details.</p>
<p><b>How can I set the Power Saving function?</b></p>	<p>Windows 95/98: Set the function at BIOS-SETUP of the computer or the screen saver. (Refer to Windows/Computer Manual).</p> <p>Windows 3.1: Set the function using the VGA Utility provided by the video card.</p>
<p><b>How can I clean the outer case/LCD Panel?</b></p>	<p>Disconnect the power cord and then clean the monitor with a soft cloth, using either a cleaning solution or plain water.</p> <p>Do not leave any remains of the detergent nor scratch the case. Do not allow any water to go inside the monitor.</p>

## Troubleshooting

### Self-Test Feature Check

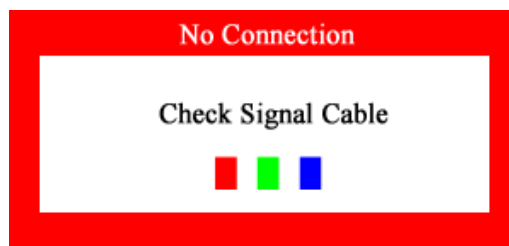
Your monitor provides a self test feature that allows you to check whether your monitor is functioning properly.

#### Self-Test Feature Check

1. Turn off both your computer and the monitor.
2. Unplug the video cable from the back of the computer.
3. Turn on the monitor.

If the monitor is functioning properly, you will see a box with a border and text inside as shown in the following illustration:

The three boxes inside the border are red, green and blue.



Failure of any of the boxes to appear indicates a problem with your monitor.

This box also appears during normal operation if the video cable becomes disconnected or damaged.

4. Turn off your monitor and reconnect the video cable; then turn on both your computer and the monitor.

If your monitor screen remains blank after using the previous procedure, check your video controller and computer system; your monitor is functioning properly.



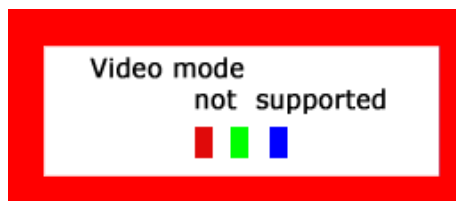
# Troubleshooting

## Self-Test Feature Check

## Warning Messages

If there is something wrong with the input signal, a message appears on the screen or the screen goes blank although the power indicator LED is still on. The message may indicate that the monitor is out of scan range or that you need to check the signal cable.

**If the vertical frequency is set at over 76HZ, this message will appear for 5 seconds and then disappear.(SyncMaster 171S)**



## Environment

The location and the position of the monitor may influence the quality and other features of the monitor.

1. If there are any woofer speakers near the monitor, unplug and relocate the woofer to another room.
2. Remove all electronic devices such as radios, fans, clocks and telephones that are within 3 feet (one meter) of the monitor.

## Useful Tips

- A monitor recreates visual signals received from the PC. Therefore, if there is trouble with the PC or the video card, this can cause the monitor to become blank, have poor coloring, noise, Video mode not supported, etc. In this case, first check the source of the problem, and then contact a service center or your dealer.
- **Judging the monitor's working condition**  
If there is no image on the screen or an "Video mode not supported" message comes up, disconnect the cable from the computer while the monitor is still powered on.
  - If there is a message coming up on the screen or if the screen goes white, this means the monitor is in working condition.
  - In this case, check the computer for trouble.

# Specifications

## General

<b>General</b>	
Model Name	SyncMaster 171B
<b>LCD Panel</b>	
Size	17.0 inch diagonal
Display area	337.92 (H) x 270.336 (V)
Pixel Pitch	0.264 (H) x 0.264 (V)
Type	a-si TFT active matrix
Viewing Angle	85/85/85/85(L/R/U/D), Typical
<b>Synchronization</b>	
Horizontal	30 ~ 81 kHz
Vertical	56 ~ 85 Hz
<b>Display Color</b>	
16.7M (True)	
<b>Resolution</b>	
Optimum resolution	1280 x 1024@60Hz
Maximum resolution	1280 x 1024@76Hz
<b>Input Signal, Terminated</b>	
RGB Analog 0.7 Vpp positive at 75 ohms Separate H/V sync, Composite, SOG TTL level positive or negative	
<b>Maximum Pixel Clock</b>	
135 MHz	
<b>Power Supply</b>	
AC 90 ~ 264 VAC rms, 60/50 Hz ± 3Hz	
<b>Signal Cable</b>	
15pin-to-15pin D-sub cable, detachable	

# Specifications

## General

### Power Consumption

40W (Maximum)

### Dimensions (WxDxH) / Weight

444.0 X 208.4 X 457.0 mm / 5.4kg (With Simple Stand)

### VESA Mounting Interface

100mm x 100mm (for use with Specialty(Arm) Mounting hardware.)

### Environmental considerations

Operating	Temperature: 50°F ~ 104°F(10°C ~ 40°C) Humidity: 10% ~ 80%, non-condensing
Storage	Temperature: -4°F ~113°F (-20°C ~ 45°C) Humidity: 5% ~ 95%, non-condensing

### Dot Acceptable

TFT LCD panel manufactured by using advanced semiconductor technology with precision of 99.999% above is used for this product. But the pixels of RED, GREEN, BLUE and WHITE color seem to be bright sometimes or some of black pixels could be seen. This is not from bad quality and you can use it without uneasiness.

- For example, the no. of TFT LCD pixels that is contained in this product are 3,932,160.

### Plug and Play Capability

This monitor can be installed on any Plug & Play compatible system. Interaction of the monitor and computer systems will provide the best operating conditions and monitor settings. In most cases, monitor installation will proceed automatically, unless the user wishes to select alternate settings

**Note :** Design and specifications are subject to change without prior notice.

# Specifications

## General

<b>General</b>	
Model Name	SyncMaster 171S
<b>LCD Panel</b>	
Size	17.0 inch diagonal
Display area	337.92 (H) x 270.336 (V)
Pixel Pitch	0.264 (H) x 0.264 (V)
Type	a-si TFT active matrix
Viewing Angle	75/75/65/60(L/R/T/B), Typical
<b>Synchronization</b>	
Horizontal	30 ~ 81 kHz
Vertical	56 ~ 76 Hz
<b>Display Color</b>	
16.7M (True)	
<b>Resolution</b>	
Optimum resolution	1280 x 1024@60Hz
Maximum resolution	1280 x 1024@76Hz
<b>Input Signal, Terminated</b>	
RGB Analog 0.7 Vpp positive at 75 ohms Separate H/V sync, Composite, SOG TTL level positive or negative	
<b>Maximum Pixel Clock</b>	
135 MHz	
<b>Power Supply</b>	
AC 90 ~ 264 VAC rms, 60/50 Hz ± 3Hz	
<b>Signal Cable</b>	
15pin-to-15pin D-sub cable, detachable	

# Specifications

## General

### Power Consumption

40W (Maximum)

### Dimensions (WxDxH) / Weight

444.0 X 208.4 X 457.0 mm / 5.4kg (With Simple Stand)

### VESA Mounting Interface

100mm x 100mm (for use with Specialty(Arm) Mounting hardware.)

### Environmental considerations

Operating	Temperature: 50°F ~ 104°F(10°C ~ 40°C) Humidity: 10% ~ 80%, non-condensing
Storage	Temperature: -4°F ~113°F (-20°C ~ 45°C) Humidity: 5% ~ 95%, non-condensing

### Dot Acceptable

TFT LCD panel manufactured by using advanced semiconductor technology with precision of 99.999% above is used for this product. But the pixels of RED, GREEN, BLUE and WHITE color seem to be bright sometimes or some of black pixels could be seen. This is not from bad quality and you can use it without uneasiness.

- For example, the no. of TFT LCD pixels that is contained in this product are 3,932,160.

### Plug and Play Capability

This monitor can be installed on any Plug & Play compatible system. Interaction of the monitor and computer systems will provide the best operating conditions and monitor settings. In most cases, monitor installation will proceed automatically, unless the user wishes to select alternate settings

**Note :** Design and specifications are subject to change without prior notice.

# Specifications

## General

<b>General</b>	
Model Name	SyncMaster 181B
<b>LCD Panel</b>	
Size	18.0 inch diagonal
Display area	359.0 (H) x 287.2 (V)
Pixel Pitch	0.2805 (H) x 0.2805 (V)
Type	a-si TFT active matrix
Viewing Angle	85/85/85/85(L/R/T/B), Typical
<b>Synchronization</b>	
Horizontal	30 ~ 81 kHz
Vertical	56 ~ 85 Hz
<b>Display Color</b>	
16.7M (True)	
<b>Resolution</b>	
Optimum resolution	1280 x 1024@60Hz
Maximum resolution	1280 x 1024@76Hz
<b>Input Signal, Terminated</b>	
RGB Analog 0.7 Vpp positive at 75 ohms Separate H/V sync, Composite, SOG TTL level positive or negative	
<b>Maximum Pixel Clock</b>	
135 MHz	
<b>Power Supply</b>	
AC 90 ~ 264 VAC rms, 60/50 Hz ± 3Hz	
<b>Signal Cable</b>	
15pin-to-15pin D-sub cable, detachable	

# Specifications

## General

### Power Consumption

42W (Maximum)

### Dimensions (WxDxH) / Weight

457.3 X 208.4 X 465.5 mm / 6.8kg (With Simple Stand)

### VESA Mounting Interface

100mm x 100mm (for use with Specialty(Arm) Mounting hardware.)

### Environmental considerations

Operating	Temperature: 50°F ~ 104°F(10°C ~ 40°C) Humidity: 10% ~ 80%, non-condensing
Storage	Temperature: -4°F ~113°F (-20°C ~ 45°C) Humidity: 5% ~ 95%, non-condensing

### Dot Acceptable

TFT LCD panel manufactured by using advanced semiconductor technology with precision of 99.999% above is used for this product. But the pixels of RED, GREEN, BLUE and WHITE color seem to be bright sometimes or some of black pixels could be seen. This is not from bad quality and you can use it without uneasiness.

- For example, the no. of TFT LCD pixels that is contained in this product are 3,932,160.

### Plug and Play Capability

This monitor can be installed on any Plug & Play compatible system. Interaction of the monitor and computer systems will provide the best operating conditions and monitor settings. In most cases, monitor installation will proceed automatically, unless the user wishes to select alternate settings

**Note :** Design and specifications are subject to change without prior notice.

## Specifications

### PowerSaver

This monitor has a built-in power management system called PowerSaver. This system saves energy by switching your monitor into a low-power mode when it has not been used for a certain amount of time. The monitor automatically returns to normal operation when you move the computer's mouse or press a key on the keyboard. For energy conservation, turn your monitor OFF when it is not needed, or when leaving it unattended for long periods. The PowerSaver system operates with a VESA DPMS compliant video card installed in your computer. Use a software utility installed on your computer to set up this feature.

### SyncMaster 171B/171S

State	Normal Operation	Power saving mode EPA/ENERGY 2000	Power Switch off
Power Indicator	Green	Green, Blinking	Black
Power Consumption	Less than 40W	Less than 3W	Less than 1W

### SyncMaster 181B

State	Normal Operation	Power saving mode EPA/ENERGY 2000	Power Switch off
Power Indicator	Green	Green, Blinking	Black
Power Consumption	Less than 42W	Less than 3W	Less than 1W



This monitor is EPA ENERGY STAR® compliant and ENERGY2000 compliant when used with a computer equipped with VESA DPMS functionality. As an ENERGY STAR® Partner, SAMSUNG has determined that this product meets the ENERGY STAR® guidelines for energy efficiency.



# Specifications

## Preset Timing Modes (SyncMaster 171B)

If the signal transferred from the computer is the same as the following Preset Timing Modes, the screen will be adjusted automatically. However, if the signal differs, the screen may go blank while the power LED is on. Refer to the video card manual and adjust the screen as follows.

**Table 1. Preset Timing Modes**

Display Mode	Horizontal Frequency (kHz)	Vertical Frequency (Hz)	Pixel Clock (MHz)	Sync Polarity (H/V)
IBM, 640 x 350	31.469	70.086	25.175	-/-
IBM, 640 x 480	31.469	59.940	25.175	-/-
IBM, 720 x 400	31.469	70.087	28.322	-/+
VESA, 640 x 480	37.500	75.000	31.500	-/-
VESA, 640 x 480	37.861	72.809	31.500	-/-
VESA, 640 x 480	43.269	85.008	36.000	-/-
MAC., 640 x 480	35.000	66.667	30.240	-/-
MAC., 832 x 624	49.726	74.551	57.284	-/-
VESA, 800 x 600	35.156	56.250	36.000	+,-/+,-
VESA, 800 x 600	37.879	60.317	40.000	+/+
VESA, 800 x 600	46.875	75.000	49.500	+/+
VESA, 800 x 600	48.077	72.188	50.000	+/+
VESA, 800 x 600	53.674	85.061	56.250	+/+
VESA, 1024 x 768	48.363	60.004	65.000	-/-
VESA, 1024 x 768	56.476	56.476	75.000	-/-
VESA, 1024 x 768	60.023	75.029	78.750	+/+
VESA, 1024 x 768	68.677	84.997	94.500	+/+
VESA, 1280 x 1024	63.981	60.020	108.00	+/+
VESA, 1280 x 1024	79.976	75.025	135.00	+/+
SUN, 1280 x 1024	81.129	76.106	135.00	-/-

# Specifications

## Preset Timing Modes (SyncMaster 171S)

If the signal transferred from the computer is the same as the following Preset Timing Modes, the screen will be adjusted automatically. However, if the signal differs, the screen may go blank while the power LED is on. Refer to the video card manual and adjust the screen as follows.

**Table 1. Preset Timing Modes**

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IBM, 720 x 400	31.469	70.087	28.322	-/+
VESA, 640 x 480	37.500	75.000	31.500	-/-
VESA, 640 x 480	37.861	72.809	31.500	-/-
MAC., 640 x 480	35.000	66.667	30.240	-/-
MAC., 832 x 624	49.726	74.551	57.284	-/-
VESA, 800 x 600	35.156	56.250	36.000	+,-/+,-
VESA, 800 x 600	37.879	60.317	40.000	+/+
VESA, 800 x 600	46.875	75.000	49.500	+/+
VESA, 800 x 600	48.077	72.188	50.000	+/+
VESA, 1024 x 768	48.363	60.004	65.000	-/-
VESA, 1024 x 768	56.476	56.476	75.000	-/-
VESA, 1024 x 768	60.023	75.029	78.750	+/+
VESA, 1280 x 1024	63.981	60.020	108.00	+/+
VESA, 1280 x 1024	79.976	75.025	135.00	+/+
SUN, 1280 x 1024	81.129	76.106	135.00	-/-

# Specifications

## Preset Timing Modes (SyncMaster 181B)

If the signal transferred from the computer is the same as the following Preset Timing Modes, the screen will be adjusted automatically. However, if the signal differs, the screen may go blank while the power LED is on. Refer to the video card manual and adjust the screen as follows.

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IBM, 720 x 400	31.469	70.087	28.322	-/+
VESA, 640 x 480	37.500	75.000	31.500	-/-
VESA, 640 x 480	37.861	72.809	31.500	-/-
VESA, 640 x 480	43.269	85.008	36.000	-/-
MAC., 640 x 480	35.000	66.667	30.240	-/-
MAC., 832 x 624	49.726	74.551	57.284	-/-
VESA, 800 x 600	35.156	56.250	36.000	+,-/+,-
VESA, 800 x 600	37.879	60.317	40.000	+/+
VESA, 800 x 600	46.875	75.000	49.500	+/+
VESA, 800 x 600	48.077	72.188	50.000	+/+
VESA, 800 x 600	53.674	85.061	56.250	+/+
VESA, 1024 x 768	48.363	60.004	65.000	-/-
VESA, 1024 x 768	56.476	56.476	75.000	-/-
VESA, 1024 x 768	60.023	75.029	78.750	+/+
VESA, 1024 x 768	68.677	84.997	94.500	+/+
VESA, 1280 x 1024	63.981	60.020	108.00	+/+
VESA, 1280 x 1024	79.976	75.025	135.00	+/+
SUN, 1280 x 1024	81.129	76.106	135.00	-/-

## Specifications



### **Horizontal Frequency**

The time to scan one line connecting the right edge to the left edge of the screen horizontally is called Horizontal Cycle and the inverse number of the Horizontal Cycle is called Horizontal Frequency. Unit: kHz

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### **Vertical Frequency**

Like a fluorescent lamp, the screen has to repeat the same image many times per second to display an image to the user. The frequency of this repetition is called Vertical Frequency or Refresh Rate. Unit: Hz

## Information

### Service

#### **U.S.A. :**

SAMSUNG Computer Products Customer Service  
400 Valley Road, Suite 201, Mt. Arlington, NJ 07856  
Tel. : (973)601-6000, 1-800-SAMSUNG (1-800-726-7864)  
Fax. : (973)601-6001  
<http://SAMSUNGmonitor.com/>

#### **CANADA :**

SAMSUNG Electronics Canada Inc.  
7037 Financial Drive  
Mississauga, Ontario L5N 6R3  
Tel. : 1-800-SAMSUNG (1-800-726-7864)  
Fax. : (905) 542-1199  
<http://www.SAMSUNG.ca/>

#### **COLOMBIA :**

SAMSUNG Electrínics Colombia  
Cra 9 No 99A-02 Of. 106  
Bogota, Colombia  
Tel.: 9-800-112-112  
Fax: (571) 618 - 2068  
<http://www.SAMSUNG-latin.com/>  
e-mail : [soporte@SAMSUNG-latin.com](mailto:soporte@SAMSUNG-latin.com)

#### **PERU**

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Av.Argentina 1790 Lima1. Peru  
Tel: 51-1-336-8686  
Fax: 51-1-336-8551  
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#### **GERMANY :**

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Feldstr. 16  
64331 Weiterstadt  
T. 06151/957-1306  
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#### **BRAZIL :**

SAMSUNG Eletronica da Amazonia Ltda.  
R. Prof. Manoelito de Ornellas, 303, Terro B  
Chacara Sto. Antonio, CEP : 04719-040  
Sao Paulo, SP  
SAC : 0800 124 421  
<http://www.SAMSUNG.com.br/>

#### **AUSTRALIA :**

SAMSUNG Electronics Australia Pty Ltd.  
Customer Response Centre  
7 Parkview Drive, Homebush Bay NSW 2127  
Tel : 1300 362 603  
<http://www.SAMSUNG.com.au/>

#### **ITALY :**

Samsung Electronics Italia S.p.a. □□  
Via C. Donat Cattin, 5  
20063 Cernusco s/Naviglio (MI)  
Servizio Clienti: 199.153.153  
<http://www.samsung-italia.com/>

#### **ESPANA :**

SAMSUNG Electronics Comercial Iberica, S.A.  
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Hospitalet de Llobregat (Barcelona)  
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Fax. : (93) 261 67 50  
<http://SAMSUNG.es/>

#### **United Kingdom :**

SAMSUNG Electronics (UK) Ltd.  
SAMSUNG House, 225 Hook Rise South  
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Fax. : (0208) 397 9949  
< European Service Center & National Service >  
Stafford Park 12 Telford, Shropshire, TF3 3BJ  
Tel. : (0870) 242 0303  
Fax. : (01952) 292 033  
<http://SAMSUNGservice.co.uk/>

#### **THAILAND :**

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TEL : 0-2635-2567  
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#### **SOUTH AFRICA :**

SAMSUNG Electronics, 5 Libertas Road, Somerset Office  
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Bryanston Ext 16. Po Box 70006, Bryanston, 2021, South  
Africa  
Tel : 0027-11-549-1621  
Fax : 0027-11-549-1629  
<http://www.SAMSUNG.co.za/>

#### **FRANCE :**

SAMSUNG ELECTRONICS FRANCE Service  
Paris Nord 2  
66 rue des Vanesses  
BP 50116 Villepinte  
95950 Roissy CDG Cedex  
Tel : 08 25 08 65 65  
Fax : 01 48 63 06 38  
<http://www.SAMSUNGservices.com/>

## Information

### Service

#### UKRAINE :

(user manual)  
SAMSUNG ELECTRONICS REPRESENTATIVE OFFICE  
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4 Glybochitska str.  
Kiev, Ukraine  
Tel. 8-044-4906878  
Fax 8-044-4906887  
Toll-free 8-800-502-0000  
<http://www.SAMSUNG.com.ua/>

#### SWEDEN/DENMARK/NORWAY/FINLAND :

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Netherlands : 0800-2295214, <http://www.SAMSUNG.nl/>

#### CHILE :

SONDA S.A.  
Teatinos 550, Santiago Centro, Santiago, Chile  
Fono: 56-2-5605000 Fax: 56-2-5605353  
56-2-800200211  
<http://www.sonda.com/>  
<http://www.SAMSUNG.cl/>

#### HUNGARY :

SAMSUNG Electronics Magyar Rt.  
1039, Budapest, Lehel u. 15-17.  
Tel: 36 1 453 1100  
Fax: 36 1 453 1101  
<http://www.SAMSUNG.hu/>

## Information

### Terms

- **Dot Pitch**

The image on a monitor is composed of red, green and blue dots. The closer the dots, the higher the resolution. The distance between two dots of the same color is called the 'Dot Pitch'. Unit: mm

- **Vertical Frequency**

The screen must be redrawn several times per second in order to create and display an image for the user. The frequency of this repetition per second is called Vertical Frequency or Refresh Rate. Unit: Hz

Example: If the same light repeats itself 60 times per second, this is regarded as 60 Hz. In this case, flickering of the screen can be detected. To avoid this problem, there is a Flicker-free Mode using a vertical frequency over 70 Hz.

- **Horizontal Frequency**

The time to scan one line connecting the right edge to the left edge of the screen horizontally is called Horizontal Cycle. The inverse number of the Horizontal Cycle is called Horizontal Frequency. Unit: kHz

- **Interlace and Non-Interlace Methods**

Showing the horizontal lines of the screen from the top to the bottom in order is called the Non-Interlace method while showing odd lines and then even lines in turn is called the Interlace method. The Non-Interlace method is used for the majority of monitors to ensure a clear image. The Interlace method is the same as that used in TVs.

- **Plug & Play**

This is a function that provides the best quality screen for the user by allowing the computer and the monitor to exchange information automatically. This monitor follows the international standard VESA DDC for the Plug & Play function.

- **Resolution**

The number of horizontal and vertical dots used to compose the screen image is called 'resolution'. This number shows the accuracy of the display. High resolution is good for performing multiple tasks as more image information can be shown on the screen.

Example: If the resolution is 1280 X 1024, this means the screen is composed of 1280 horizontal dots (horizontal resolution) and 1024 vertical lines (vertical resolution).

## Information

### Regulatory

- **FCC Information**

#### **User Instructions**

The Federal Communications Commission Radio Frequency Interference Statement includes the following warning:

**Note:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television receptions, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

#### **User Information**

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. If necessary, consult your dealer or an experienced radio/television technician for additional suggestions. You may find the booklet called How to Identify and Resolve Radio/TV Interference Problems helpful. This booklet was prepared by the Federal Communications Commission. It is available from the U.S. Government Printing Office, Washington, DC 20402, Stock Number 004-000-00345-4

#### **Warning**

User must use shielded signal interface cables to maintain FCC compliance for the product.

#### **Declaration of conformity for products Marked with FCC Logo**

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

The party responsible for product compliance:

SAMSUNG ELECTRONICS CO., LTD

America QA Lab of Samsung

85 West Tasman Drive

San Jose, CA 95134 USA

Tel) 408-544-5124

Fax) 408-544-5191

Provided with this monitor is a detachable power supply cord with IEC320 style terminations. It may be suitable for connection to any UL Listed personal computer with similar configuration. Before making the connection, make sure the voltage rating of the computer convenience outlet is the same as the monitor and that the ampere rating of the computer convenience outlet is equal to or exceeds the monitor voltage rating. For 120 Volt applications, use only UL Listed detachable power cord with NEMA configuration 5-15P type (parallel blades) plug cap. For 240 Volt applications use only UL Listed Detachable power supply cord with NEMA configuration 6-15P type (tandem blades) plug cap.



## Information

### Regulatory

- **IC Compliance Notice**

This Class B digital apparatus meets all requirements of the Canadian Interference-Causing Equipment Regulations of ICES-003.

Cet appareil Numérique de classe B respecte toutes les exigences du Règlement ICES-003 sur les équipements produisant des interférences au Canada.

- **MPR II Compliance**

This monitor complies with SWEDAC(MPR II) recommendations for reduced electric and magnetic fields.

- **European Notice (Europe only)**

Products with the CE Marking comply with both the EMC Directive (89/336/EEC), (92/31/EEC), (93/68/EEC) and the Low Voltage Directive (73/23/EEC) issued by the Commission of the European Community.

Compliance with these directives implies conformity to the following European Norms:

- EN55022:1998 - Radio Frequency Interference
- EN55024:1998 - Electromagnetic Immunity
- EN61000-3-2:1995+A1+A2 - Power Line Harmonics
- EN61000-3-3:1995 - Voltage Fluctuations
- EN60950 - Product Safety.

- **PCT Notice**



- **CCIB/CCEE Notice**

### CCIB/CCEE合格声明

此产品根据GB4943-1995标准获得CCIB/CCEE认证。

此产品根据GB9254-1998标准获得CCIB/CCEE认证。

## Information

### Regulatory

- TCO'95-Ecological requirements for personal computers (TCO applied model only)



#### **AB general requirements**

AB2 Written Eco-document accompanying the products

Congratulations! You have just purchased a TCO'95 approved and labelled product! Your choice has provided you with a product developed for professional use. Your purchase has also contributed to reducing the burden on the environment and to the further development of environmentally-adapted electronic products.

#### **Why do we have environmentally-labelled monitors?**

In many countries, environmental labelling has become an established method for encouraging the adaptation of goods and services to the environment. The main problem as far as monitors and other electronic equipment are concerned is that environmentally harmful substances are used both in the products and during their manufacture. Since it has not been possible so far for the majority of electronic equipment to be recycled in a satisfactory way, most of these potentially damaging substances sooner or later enter Nature.

There are also other characteristics of a monitor, such as energy consumption levels, that are important from both the working and natural environment viewpoints. Since all types of conventional electricity generation have a negative effect on the environment (acidic and climate-influencing emissions, radioactive waste, etc.) it is vital to conserve energy. Electronic equipment in offices consumes an enormous amount of energy, since it is often routinely left running continuously.

#### **What does labelling involve?**

This product meets the requirements for the TCO'95 scheme, which provides for international environmental labelling of monitors. The labelling scheme was developed as a joint effort by the TCO (The Swedish Confederation of Professional Employees), Naturskyddsforeningen (The Swedish Society for Nature Conservation) and NUTEK (The National Board for Industrial and Technical Development in Sweden).

The requirements cover a wide range of issues: environment, ergonomics, usability, emission of electrical and magnetic fields, energy consumption and electrical and fire safety.

The environmental demands concern among other things restrictions on the presence and use of heavy metals, brominated and chlorinated flame retardants, CFCs (freons), and chlorinated solvents. The product must be prepared for recycling and the manufacturer is obliged to have an environmental plan, which must be adhered to in each country where the company conducts its operations policy. The energy requirements include a demand that the monitor after a certain period of inactivity shall reduce its power consumption to a lower level, in one or more stages. The length of time to reactivate the monitor shall be reasonable for the user. Labelled products must meet strict environmental demands, for example in respect of the reduction of electric and magnetic fields, along with physical and visual ergonomics and good usability.

## Information

### Regulatory

#### **What does labelling involve?(continue)**

TCO Development Unit 1996-11-29

On the page this folder you will find a brief summary of the environmental requirements met by this product. The complete environmental criteria document may be ordered from:

TCO Development Unit

S-11494 Stockholm

Sweden

Fax: +46 8 782 92 07

E-mail (Internet): [development@tco.se](mailto:development@tco.se)

Current information regarding TCO'95-approved and labelled products may also be obtained via the Internet, using the address:

<http://www.tco-info.com/>

TCO'95 is a co-operative project between(3 logos)

#### **Environmental Requirements**

Brominated flame retardants are present in printed circuit boards, cables, wires, casings and housings. In turn, they delay the spread of fire. Up to thirty percent of the plastic in a computer casing can consist of flame retardant substances. These are related to another group of environmental toxins, PCBs, which are suspected to give rise to similar harm, including reproductive damage in fish eating birds and mammals, due to the bioaccumulative processes. Flame retardants have been found in human blood and researchers fear that disturbances in foetus development may occur. TCO'95 demand requires that plastic components weighing more than 25 grams must not contain organically bound chlorine and bromine.

#### **Lead**

Lead can be found in picture tubes, display screens, solders and capacitors. Lead damages the nervous system and in higher doses, causes lead poisoning. TCO'95 requirement Permits the inclusion of lead since no replacement has yet been developed.

#### **Cadmium**

Cadmium is present in rechargeable batteries and in the colour generating layers of certain computer displays. Cadmium damages the nervous system and is toxic in high doses. TCO'95 requirement states that batteries may not contain more than 25 ppm (parts per million) of cadmium. The colour-generating layers of display screens must not contain any cadmium.

#### **Mercury**

Mercury is sometimes found in batteries, relays and switches. Mercury damages the nervous system and is toxic in high doses. TCO'95 requirement states that batteries may not contain more than 25 ppm (parts per million) of mercury. It also demands that no mercury is present in any of the electrical or electronics components concerned with the display unit.

#### **CFCs (freons)**

CFCs (freons) are sometimes used for washing printed circuit boards and in the manufacturing of expanded foam for packaging. CFCs break down ozone and thereby damage the ozone layer in the stratosphere, causing increased reception on Earth of ultraviolet light with consequent increased risks of skin cancer (malignant melanoma).

- The relevant TCO'95 requirement: Neither CFCs nor HCFCs may be used during the manufacturing of the product or its packaging.

## Information

### Regulatory

- TCO'99-Ecological requirements for personal computers (TCO applied model only)



#### **Congratulations!**

You have just purchased a TCO'99 approved and labelled product! Your choice has provided you with a product developed for professional use. Your purchase has also contributed to reducing the burden on the environment and also to the further development of environmentally adapted electronics products.

This product meets the requirements for the TCO'99 scheme which provides for an international environmental and quality labelling of personal computers. The labelling scheme was developed as a joint effort by the TCO(The Swedish Confederation of Professional Employees), Svenska Naturskyddsforeningen(The Swedish Society for Nature Conservation), Statens Energimyndighet(The Swedish National Energy Administration) and SEMKO AB.

The requirements cover a wide range of issues: environment, ergonomics, usability, reduction of electric and magnetic fields, energy consumption and electrical safety.

#### **Why do we have environmentally labelled computers?**

In many countries, environmental labelling has become an established method for encouraging the adaptation of goods and services to the environment. The main problem, as far as computers and other electronics equipment are concerned, is that environmentally harmful substances are used both in the products and during their manufacture. Since it is not so far possible to satisfactorily recycle the majority of electronics equipment, most of these potentially damaging substances sooner or later enter nature.

There are also other characteristics of a computer, such as energy consumption levels, that are important from the viewpoints of both the work (internal) and natural (external) environments. Since all methods of electricity generation have a negative effect on the environment (e.g. acidic and climate-influencing emissions, radioactive waste), it is vital to save energy.

Electronics equipment in offices is often left running continuously and thereby consumes a lot of energy.

#### **What does labelling involve?**

The environmental demands have been developed by Svenska Naturskyddsforeningen (The Swedish Society for Nature Conservation). These demands impose restrictions on the presence and use of heavy metals, brominated and chlorinated flame retardants, CFCs(freons)and chlorinated solvents, among other things. The product must be prepared for recycling and the manufacturer is obliged to have an environmental policy which must be adhered to in each country where the company implements its operational policy.

The energy requirements include a demand that the computer and/or display, after a certain period of inactivity, shall reduce its power consumption to a lower level in one or more stages.

The length of time to reactivate the computer shall be reasonable for the user.

Below you will find a brief summary of the environmental requirements met by this product. The complete environmental criteria document may be ordered from:

## Information

### Regulatory

#### **TCO Development**

SE-114 94 Stockholm, Sweden

Fax: +46 8 782 92 07

Email (Internet): [development@tco.se](mailto:development@tco.se)

Current information regarding TCO'99 approved and labelled products may also be obtained via the Internet, using the address: <http://www.tco-info.com/>

#### **Environmental requirements**

##### **Flame retardants**

Flame retardants are present in printed circuit boards, cables, wires, casings and housings. Their purpose is to prevent, or at least to delay the spread of fire. Up to 30% of the plastic in a computer casing can consist of flame retardant substances. Most flame retardants contain bromine or chloride, and those flame retardants are chemically related to another group of environmental toxins, PCBs. Both the flame retardants containing bromine or chloride and the PCBs are suspected of giving rise to severe health effects, including reproductive damage in fish-eating birds and mammals, due to the bio-accumulative\* processes. Flame retardants have been found in human blood and researchers fear that disturbances in foetus development may occur.

The relevant TCO'99 demand requires that plastic components weighing more than 25 grams must not contain flame retardants with organically bound bromine or chlorine. Flame retardants are allowed in the printed circuit boards since no substitutes are available.

##### **Cadmium\*\***

Cadmium is present in rechargeable batteries and in the colour-generating layers of certain computer displays. Cadmium damages the nervous system and is toxic in high doses. The relevant TCO'99 requirement states that batteries, the colour-generating layers of display screens and the electrical or electronics components must not contain any cadmium.

##### **Mercury\*\***

Mercury is sometimes found in batteries, relays and switches. It damages the nervous system and is toxic in high doses. The relevant TCO'99 requirement states that batteries may not contain any mercury. It also demands that mercury is not present in any of the electrical or electronics components associated with the labelled unit. There is however one exception. Mercury is, for the time being, permitted in the back light system of flat panel monitors as today there is no commercially available alternative. TCO aims on removing this exception when a Mercury free alternative is available.

##### **CFCs (freons)**

The relevant TCO'99 requirement states that neither CFCs nor HCFCs may be used during the manufacture and assembly of the product. CFCs (freons) are sometimes used for washing printed circuit boards. CFCs break down ozone and thereby damage the ozone layer in the stratosphere, causing increased reception on earth of ultraviolet light with e.g. increased risks of skin cancer (malignant melanoma) as a consequence.

##### **Lead\*\***

Lead can be found in picture tubes, display screens, solders and capacitors. Lead damages the nervous system and in higher doses, causes lead poisoning. The relevant TCO'99 requirement permits the inclusion of lead since no replacement has yet been developed.

\* Bio-accumulative is defined as substances which accumulate within living organisms.

\*\* Lead, Cadmium and Mercury are heavy metals which are Bio-accumulative.

## Information

### Regulatory

- **Medical Requirement**



#### **Classifications:**

In accordance with UL 2601-1/IEC 60601-1, the product is classified as Continuous duty Class I equipment, which is not protected against ingress of liquids. The product is not suitable for use in the presence of a flammable anaesthetic mixture with air or with oxygen or nitrous oxide.

#### **EMC**

This equipment has been tested and found to comply with the limits for medical devices to the IEC 601-1-2:1994. These limits are designed to provide reasonable protection against harmful interference in a typical medical installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to other devices in the vicinity. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to other devices, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving device.
- Increase the separation between the equipment.
- Connect the equipment into an outlet on a circuit different from that to which the other device(s) are connected.
- Consult the manufacturer or field service technician for help.

#### **Video In / RS 232 / Video Out**

Accessories equipment connected to the analog and digital interfaces must be certified to the respective IEC standards (i.e. IEC 950 for data processing equipment and IEC 601-1 for medical equipment.) Furthermore all configurations shall comply with the system standard IEC 601-1-1. Everybody who connects additional equipment to the signal input part or signal output part configures a medical system, and is therefore, responsible that the system complies with the requirements of the system standard IEC 601-1-1. If in doubt, consult the technical services department or your local representative.

#### **Transport and Storage Limitations:**

Temperature Range of -40°C to +70°C  
Relative Humidity of 10 -95%, non-condensing

## Information

### Natural Color

- Natural Color Software Program



One of the recent problems in using a computer is that the color of the images printed out by a printer or other images scanned by a scanner or a digital camera are not the same as those shown on the monitor. The Natural Color S/W is the very solution for this problem. It is a color administration system developed by Samsung Electronics in association with Korea Electronics & Telecommunications Research Institute (ETRI). This system is available only for Samsung monitors and makes the color of the images on the monitor the same as the printed or scanned images. For more information, refer to Help (F1) in the software program.

#### How to install the Natural Color software

Insert the CD included with the Samsung monitor into the CD-ROM Drive. Then, the initial screen of the program installation will be executed. Click Natural Color on the initial screen to install the Natural Color software. To install the program manually, insert the CD included with the Samsung monitor into the CD-ROM Drive, click the [Start] button of Windows and then select [Execute]. Enter D:\color\eng\setup.exe and then press the key. (If the drive where the CD is inserted is not D:\, enter the applicable drive.)

#### How to delete the Natural Color software program

Select [Setting]/[Control Panel] on the [Start] menu and then double-click [Add/Delete a program]. Select Natural Color from the list and then click the [Add/Delete] button.

## Information

### For Better Display

- 1 Adjust computer resolution and screen injection rate (refresh rate) in control panel of computer as described below to enjoy the best quality of picture. You can have an uneven quality of picture in the screen if the best quality of picture is not provided in TFT-LCD.

Resolution: 1280 x 1024

Vertical frequency (refresh rate): 60 Hz

- 2 TFT LCD panel manufactured by using advanced semiconductor technology with precision of 99.999% above is used for this product. But the pixels of RED, GREEN, BLUE and WHITE color seem to be bright sometimes or some of black pixels could be seen. This is not from bad quality and you can use it without uneasiness.

For example, the number of TFT LCD pixels that is contained in this product are 3,932,160.

- 3 When you clean the monitor and the panel outside, please apply the recommended small amount of cleaner by using soft and dry cloth and polish it. Let LCD area not to be forced but to be scrubbed out softly. If excessive force is applied, you can have a stain on it.
- 4 If you are not satisfied with the quality of picture, you can get better quality of picture by executing "auto adjustment function" in display screen that is appeared as window termination button is pressed. If there's still noise after automatic adjustment, use FINE/COARSE adjustment function.



## Information

### Authority

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